

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:

Case:

04-0342

ORIGINAL

Regarding a complaint by (Person making the complaint):

TONY GLENN

Against (Utility name):

People Gas Company

As to (Reason for complaint)

Alleged bill out standing

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

Chicago Wb43  
1127. SO. Homewood Street

The service address that I am complaining about is

7405. SO. Maryland

My home telephone is

(312) 804-5819

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(773) 233-3580

(Full name of utility company)

People Gas Company

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Billing Depute regarding People Gas..

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

In Late 2003 People Gas Company Assed my regular gas bill with an Increase Amount of \$504.00 pretending to an address of 7405. So. Maryland Street. I purchased a property through a Foreclosure sale in Late November 2002 AND Resole the property in December of 2002. I Never Order any gas service from people Gas NOR Ask people Gas to put gas service in my Name. It was in the Name of the Previous Owners Name.

Please clearly state what you want the Commission to do in this case:

That this bill be removed from my statement, as well as the credit bureau also reimbursement for ANY Legal Fees, that might arise from this. That you demand people gas to ASK Remove that ridiculous assumption of billings

Date: 3/18/04  
(Month, day, year)

Complainant's Signature [Signature]

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

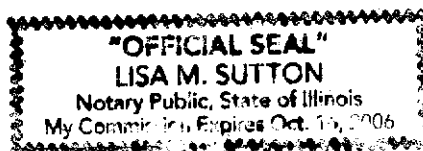
A notary public must witness the completion of this part of the form.

I, Lisa M. Sutton, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Lisa M. Sutton

Subscribed and sworn/affirmed to before me on (month, day, year) 3-31-04

Lisa M. Sutton  
Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.